

MEDTRONIC CARELINK PERSONAL

FAQ'S & USEFUL RESOURCES

FREQUENTLY ASKED QUESTIONS

- 1 How does Medtronic use my data?**

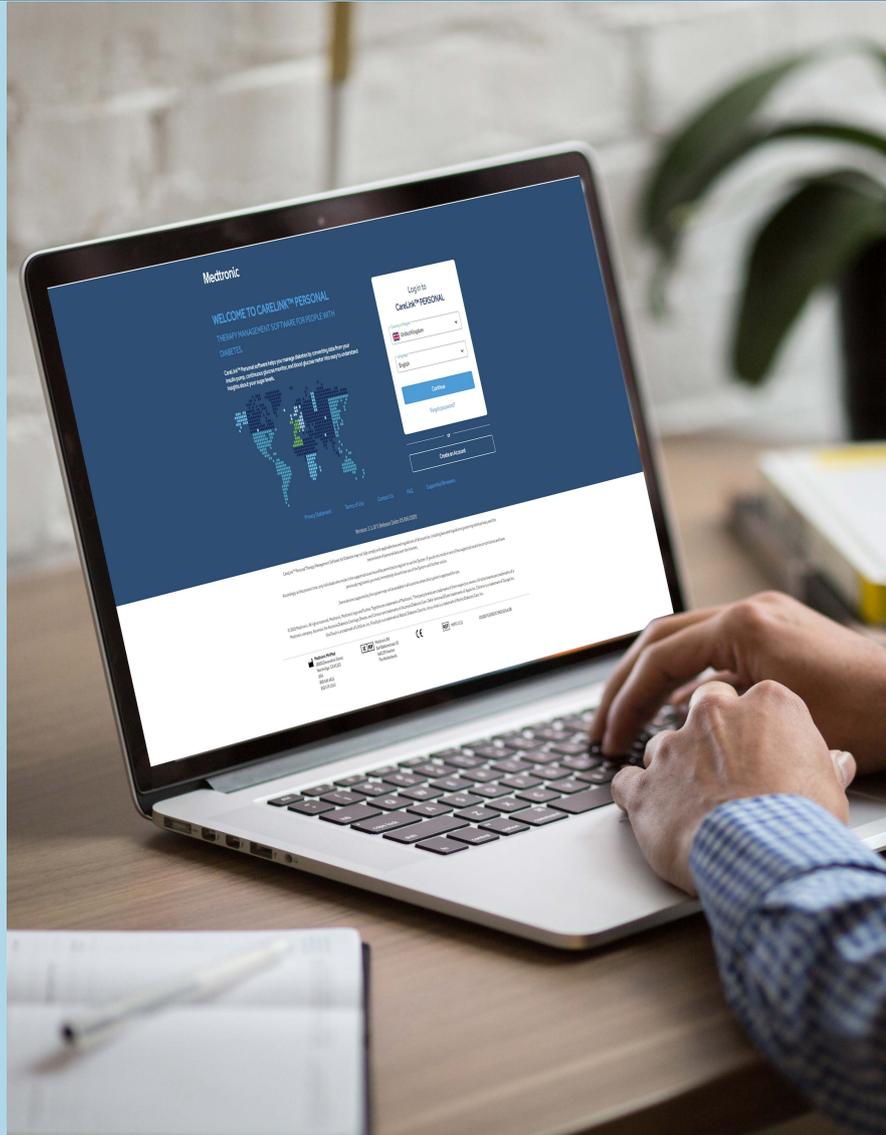
We'll only ever use your data for the purposes you provide consent to on sign up to CareLink™ Personal. We require some consent to enable you to access the software, however there are some which are optional and you can update if you choose through your account.
- 2 How do I link my CareLink™ Personal account with my Diabetes healthcare team?**

You can share the information you upload to your CareLink™ Personal account with your Diabetes team, and also see any data when they upload your device in clinic. Your Diabetes team will be able to provide you further instructions and initiate the link process. Once linked, you can manage your linked accounts in your CareLink™ Personal account.
- 3 What happens to my data once it is shared with my Diabetes healthcare team?**

If you link your CareLink™ Personal account with your Diabetes team, any data you share will be available to them. It's important to know that even if you unlink data shared up until that point will still be available to your Diabetes team, even if you decide to delete your CareLink™ Personal account. Speak directly to your Diabetes healthcare team for information on your hospital's privacy policy and how they may use your data.
- 4 Can I share my data with a family member or friend?**

Some Medtronic Diabetes devices allow for Care Partners to view your data, and even set up and receive alerts (via text message). Please check your Medtronic device for compatibility. Your Care Partner will need to create a Care Partner CareLink™ Personal Account and you will then need to confirm your settings and add the family member or friend to as a Care Partner to share your data and enable them to receive alerts.
- 5 Do I need a computer to upload my device and view data?**

Most Medtronic devices require the CareLink™ Uploader App installed onto a computer to upload device data to CareLink™ Personal software. Some devices may be able to upload to CareLink™ Personal via a companion App which uses a compatible phone to upload data (for example Guardian™ Connect). Consult your device user guide for more information.



USEFUL RESOURCES

There are a range of resources online designed to help you get the most out of CareLink™ Personal software. View the links below or speak to your healthcare team for more information.

[medtronic-diabetes.co.uk/carelink](https://www.medtronic-diabetes.co.uk/carelink)

[medtronic-diabetes.ie/carelink](https://www.medtronic-diabetes.ie/carelink)

[carelink.minimed.eu](https://www.carelink.minimed.eu)

If you have technical difficulties or further questions, please contact our team:

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